

Client Management Suite 7 - Core

COURSE DESCRIPTION

The *Client Management Suite 7 - Core* course is designed for the professional tasked with installing, configuring, maintaining, and using the core solutions in Notification Server. This 5-day, instructor-led, hands-on class focuses on the daily tasks students perform to manage computers using the Client Management Suite (CMS). Students will learn how to use core processes, including collecting inventory and delivering software. Students will also learn how to use reporting features in CMS to track and monitor their environment, from viewing inventory data to deploying patches and software packages to managed computers.

Delivery Method

Instructor-led

Duration

5 days

Course Objectives

By the end of this course, you should be able to

- Install and configure the core solutions.
- Install the core solution plug-ins on managed computers.
- Gather comprehensive data using the Altiris Agent and plug-ins.
- Set up schedules to automatically deliver packages and tasks to client computers.
- Analyze gathered data using predefined reports.

Who Should Attend

This course is for system administrators who will be installing software, taking inventory of computers or deploying patches to managed computers.

Prerequisites

You should have working knowledge of Notification Server and taken the *Symantec Notification Server 7 Administration* course. You should also have a basic understanding and working knowledge of Microsoft® Windows 2000, XP, 2003, and Vista.

Hands-On

This course includes practical exercises and labs using your own network or virtual computers that enable you to test your new skills and begin to transfer them into your working environment.

COURSE OUTLINE

CMS 7 Overview

Providing IT Services
Benefits of CMS 7
What's New in CMS 7?
Components of CMS
Tailoring an Environment with Add-on Solutions

Software Management Solution

Intelligent Software Management
Implementing Software Management Solution
Configuring Software Management Solution
Using Software Delivery
Using Quick Delivery
Managing Software Management Tasks
Delivering CMS 6.x Software Packages
Software Portal
Managing Applications
Viewing Reports

Patch Management Solution

Patch Management Overview
Installing Patch Management
Software Bulletins and Updates
Software Update Agent
Configuring Patch Management
Patch Management Server tasks
Patch Management Reports

Inventory Solution

Inventory Solution Overview
Installing Inventory Solution
Gathering Inventory Data
Standalone Inventory Packages
Custom Inventory
Baseline Inventory
Application Metering
Inventory Solution Reports